

We want to make you happy!

We constantly aim to improve our performance for you. Please give us feedback so that we can become even better.

Personal details

Mrs. Mr. Title _____
 Full name _____
 Company _____
 E-mail address _____

Who has booked the conference room?

Myself
 My assistant
 A central department of the company

May we pass the feedback questionnaire to the person in charge of the booking? Yes No

How did you arrive at the conference center?

Plane Train
 Car Taxi

Our evaluation diagram:

Please rate your visit at Fraport Conference Center with 1 to 5 stars:

Excellent!	★★★★★	1	2	3	4	5
Very good	★★★★☆	1	2	3	4	5
Good	★★★☆☆	1	2	3	4	5
Standard	★★☆☆☆	1	2	3	4	5
Not satisfying	★☆☆☆☆	1	2	3	4	5

How was your overall experience at Fraport Conference Center?

Please mark

My conference experience was	1	2	3	4	5
The price-performance ratio was	1	2	3	4	5

How did you experience our service?

Telephone contact	1	2	3	4	5
Contact at the reception	1	2	3	4	5
Friendliness	1	2	3	4	5

How did you like the design of our rooms?

Atmosphere	1	2	3	4	5
Comfort	1	2	3	4	5

How do you judge our conference technology?

Quality	1	2	3	4	5
Modernity	1	2	3	4	5
Connectivity	1	2	3	4	5
Support with set-up where necessary	1	2	3	4	5

How did you like the catering?

Choice	1	2	3	4	5
Freshness	1	2	3	4	5
Taste	1	2	3	4	5
Punctuality	1	2	3	4	5
Friendliness of the staff	1	2	3	4	5
Value for money	1	2	3	4	5

Additional comments

E-mail newsletter*

I would like to be notified about special offers and promotions and subscribe to the newsletter of the Fraport Conference Center.

Place, Date _____ Signature _____